



Praise



Independent Study

STRATMOR Group's Study Specifics on OpenClose:

Key Points

- LenderAssist™ LOS had the highest Overall Satisfaction rating (9.7 out of 10) & a perfect 100% Lender Loyalty Score™
- In the POS category, OpenClose scored the highest in Overall Satisfaction (9.4 out of 10) & held the best Lender Loyalty Score™ (86 out of 100)
- DecisionAssist™ PPE touted another perfect 100% for its Lender Loyalty Score™ &, again, scored the highest Overall Satisfaction rating
- Received the only perfect LOS functionality score of 100% from users for 'Availability of Help Desk' & 'Overall Customer Support' as being "Highly Effective/Competitively Advantaged"
- The only vendor with ZERO outages reported
- Lowest FTE required to support

openclose.com

OpenClose ranked #1 in STRATMOR's Technology Insight™ study.

As more and more mortgage lenders turn to the premier multi-channel, 100% browser based, end-to-end LOS and POS platform, the independently conducted survey scored OpenClose as the industry's leader among LOS, POS, and PPE vendors.

Take It from Our Customers:

"OpenClose streamlines operations for each business channel and makes it easy to manage all of our processes, which in turn lowers our cost to manufacture loans, maximizes our productivity and ultimately provides a better experience for the borrower."

• *Kevin Marconi*
COO
United Fidelity Funding Corp.

"The team at OpenClose is outstanding to work with and always provides very responsive, personalized customer support to our mortgage staff."

• *Don Gilliam*
VP Mortgage Lending,
Ascend Federal Credit Union

Leading LOS, POS and PPE vendor

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The Best Way to Lend from Open to Close

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